FAMILY MEDICINE at LEGACY
Billing Policies

Family Medicine recognizes that the changes with the new Affordable Care Act beginning in 2014 will impact many of our patients. The following is intended to be a guideline for patients to understand our billing policies. If you have specific questions on how this may pertain to you, please ask to speak to our office manager.

At each appointment, we require that you present your insurance card and copayment at the time of the appointment. If you do not have the insurance card at the time of the appointment, we cannot guarantee that we will be able to file with insurance for that appointment. Many of the insurances have established filing deadlines and we are NOT able to bill for any visit after that deadline has passed.

We have the ability to verify current benefits online and that information will be used to determine any copayments and/or deductibles that may be due at the time of your appointment. If our online verification system is not able to determine that you have current coverage, or if your premium is not current, you will be required to pay in full at the time of your appointment. Also, if you have an outstanding balance, the entire balance will be collected at your visit unless prior arrangements have been made.

Unless formal arrangements have been made in advance with our office manager, all balances are due in full after your insurance has processed your claim. Anyone wishing to make these formal arrangements should contact our office manager at 402-896-1242 to schedule an appointment.